



TERMS AND CONDITIONS CONTRACT

HOW TO BOOK RESERVATIONS: A \$500 (US\$) (per person) deposit will reserve a place for you. Your \$500 deposit is fully refundable up to 120 prior to departure. The final payment will be due **120 days** prior to departure. This Terms and Conditions Contract must accompany the deposit and be signed by all parties (parents/guardians must sign for all minors). If final payment is not received when due, **Red Rhino Adventures (RRA)** may be forced to release your space to other interested parties. As soon as we receive your deposit, you will be emailed a confirmation letter serving as receipt of payment, and our Trip Information Packet.

CANCELLATIONS AND REFUNDS: If you must cancel, the following refund policy applies:

Days prior to departure	Amount nonrefundable
120-90 days	25% of total price
89-50 days	50% of total price
49-31 days	75% of total price
30 days or less	100% of total price

TRIP FEES: Fees are per person, based on double occupancy for all accommodations unless otherwise indicated in itinerary. Single accommodations have a supplement surcharge, are subject to availability, and due before departure with final payment.

International Airline Reservations and Itinerary: The client(s) is/are solely responsible for booking his/her/their own international air reservations to/from Africa. As such, it is the clients responsibility to arrive and depart Africa in line with the land itinerary set forth in the Red Rhino Adventures itinerary. In the event that you arrive early or need to stay longer than the land itinerary calls for, the client is responsible for extra accommodation, meals, and transfers and shall not hold in any way Red Rhino Adventures responsible for extra costs. Red Rhino Adventures will be available with notice given to ensure that clients find suitable accommodation and transfers.

TRIP FEE INCLUDES:

- 1 All surface travel- Red Rhino Adventures uses a variety of means of transport including, but not limited to, shuttle buses, mini-busses, taxis, trains. As the need arises, Red Rhino Adventures reserves the right to substitute one form of surface transportation for another.
- 2 Accommodations- Red Rhino Adventures uses comfortable and clean accommodations based on twin-bedded rooms with private bath or showers. On our Luxury Lodge and Luxury Tented Camp safaris, accommodation is of the luxury standard. Camping safaris: pitched tented camps and permanent fixed tented camps. These are rugged camps. Camping is in pitched tents up Kilimanjaro.
- 3 Sightseeing excursions- as specified in Red Rhino Adventures' itineraries. All deviations from the itinerary by tour member(s) will be at the tour member's expense.
- 4 Transfers to and from airports and all other transfers to locations outlined in our itineraries. Individual taxi rides are not included.
- 5 All safari costs- Red Rhino Adventures will at times subcontract out with other African-based safari companies to provide basic safari and climbing needs including safari/ground transport by safari mini-van(s) (Kenya) and 4X4 drive safari vehicles (Tanzania), driver/guides, safari

equipment, food, etc.

- 6 All meals and bottled water while on safari unless otherwise indicated. All meals on Kilimanjaro Climb with water provided.
- 7 Internal airfare when indicated

TRIP FEE DOES NOT INCLUDE: All international airline tickets, costs of layovers en route to Africa including hotel, transportation, and food costs; tipping of safari guides, personal taxi rides and other individual means of transportation, passport/visa fees, insurance of any kind, excess baggage charges, airport departure taxes, medical costs of any kind, immunizations, malaria pills, costs if hospitalization or evacuation occurs for any reason whatsoever, snacks and beverages, laundry charges, and items of personal nature. All activities on Zanzibar and Lamu Island are at tour members expense. Please see your individual itinerary plan for additional things that are and are not included.

MEDICAL AND HEALTH RESPONSIBILITIES OF TOUR MEMBER: It is essential that you inform RRA of any medical problems you might have. Red Rhino Adventures retains the right to disqualify anyone before or during the tour if we feel the tour member is physically incapable and/or if a tour member's continued participation will jeopardize the individual involved or others in the group. No refund will be given to a group member who is asked to leave the tour or decides to leave the tour because of health reasons. Red Rhino Adventures assumes no liability regarding the health of our tour members. It is the responsibility of the tour member to obtain all required inoculations in due time and to obtain appropriate Traveler's Health Insurance before departing for the trip. It is required that all Red Rhino Adventures tour members are covered by major medical and traveler's health insurance that covers emergency evacuation. By signing this form, I acknowledge that I have/will be covered by this health insurance by the time I leave for the trip and until my return.

LOSSES AND ADDITIONAL EXPENSE RESPONSIBILITIES: Red Rhino Adventures does not accept any liability for injury, damage, loss, accident, delay or irregularity which may be occasioned either by reason or defect of vehicle, act of war, insurrection, revolt or other civil uprising, other military action, strikes, or acts of God, occurring in either the country of origin, destination or through passage, or for any reason whatsoever, or through the acts or default of any company or persons engaged in arrangements of the tour. We cannot accept any responsibility for losses or additional expenses due to delay or changes in air schedules or other causes. All such losses or expenses will be the responsibility of the member of the tour or, if the member is a minor, to his/her parent or legal guardian. Red Rhino Adventures may not be held responsible for any loss or damage to luggage, before, during, or after the tour program. Red Rhino Adventures is not responsible for any personal items lost/stolen before, during, and/or after the tour.

TOUR CANCELLATION AND ALTERATION OF ITINERARY AGREEMENT: Please understand that the right is reserved for Red Rhino Adventures to cancel any trip prior to departure for any reason whatsoever, including logistical problems (e.g., acts of God, forces of nature, war, strikes, etc.) that may impede trip operations. The refund of all payments received shall release Red Rhino Tours from any further liability. We strongly recommend "Trip Cancellation," "Lost Baggage," and "Trip Interruption" Insurance. Red Rhino Adventures is not responsible for expenses incurred by trip members in preparing for the trip (e.g., nonrefundable advance-purchase air tickets, equipment, costs of visas, etc.). Also understand that the right is reserved for the group leaders of Red Rhino Adventures to make adjustments to the itinerary, as they deem necessary, for the success of the tour at large. Adjustments might include changing a given destination in favor of another, transportation modifications, and other such adjustments to the itinerary.

DISCLOSURE NOTICE: I am aware that during my participation in the tour, certain risks and dangers to my health and even life may arise which may be caused by, but not limited to, the following factors: travel by automobile, aircraft, boat, train, bus/mini-bus/shuttle, or other means of conveyance; the forces of nature, including wild animals; accident or illness in remote regions without means to rapidly evacuate or reach medical facilities, or inadequacy of medical attention once provided; the hazards of traveling in an underdeveloped area of the world; political unrest; acts of God, physical exertion for which I am not prepared; the negligent (but not fraudulent) conduct of Red Rhino Adventures' guides, other employees, and owners. Additionally, I am aware that Red Rhino Adventures will not have liability regarding provision of medical care or adequacy of any care that may have to be rendered. It is understood that the staff of Red

Rhino Tours will use their best efforts to ensure that all adequate measures are taken to avoid such occurrences.

LIMITATION OF LIABILITY: As lawful consideration for the agreement with Red Rhino Adventures, to participate in such trips and activity that I will undertake, I agree that I will not make a claim against Red Rhino Adventures, its owners, or its employees acting as guides, or sue for bodily injury, emotional trauma, death, property damage, however caused, as a result of my participation in the Tour. This release of Liability agreement is entered into behalf of all members of my family including minors accompanying me. This agreement is binding to my heirs, my legal representatives and my assigns. If any portion of this agreement is unenforceable, the remaining portions shall remain in full force and effect. Any controversy or claim arising out of or relating to this Agreement or the performance there under, including without limitation any claim related to illness, injury or death, shall be settled by binding arbitration in San Joaquin County, California, USA in accordance with the rules of the American Arbitration Association then existing, and judgment on the arbitration does not waive or modify the liability release contained in this agreement. Red Rhino Adventures reserves the right to decline to accept--or retain from further participation--any person it judges to be incapable of meeting the rigors and requirements of participating in the activities, or any person whose actions or deportment impede trip operation or the rights, welfare or enjoyment of other trip members. A refund based on the cost of unused land services is the limit of the responsibilities of Red Rhino Tours. There are no refunds for unused portions of the program should the group member decide to leave the tour for whatever reason. Red Rhino Adventures or its agents are not responsible for any losses or expenses due to delay or changes in schedule, overbooking of accommodation, default of third parties, sickness, weather, strikes, acts of God, acts of terrorism or threats of terrorism that disrupt international travel, force majeure, war, quarantine, criminal activity, or any other cause beyond its control.

For Mount Kilimanjaro Climb participants only: I understand that the Mount Kilimanjaro Climb is a high elevation climb at nearly 20,000 ft. and that there are serious inherent risks by attempting such an enterprise. I am climbing Mount Kilimanjaro at my own risk with full knowledge of the dangers of the mountain and high altitude climbing in general. I will not hold Red Rhino Adventures, its employees or owners at fault should serious injury or even death occur.

I have read the Terms and Conditions Contract in its entirety and understand these terms and conditions fully. I have cautiously read over the booking conditions and have noted the policy regarding refunds, cancellations, health concerns, potential changes to the itinerary due to unforeseeable events, inherent difficulties of travel in the developing world and the risks involved, and the overall responsibilities of myself and the tour company.

Parents/Guardians must sign below for all minors participating in the trip.

- 1) **Print Name:** _____ **Signature:** _____ **Date:** _____
2) **Print Name:** _____ **Signature:** _____ **Date:** _____
3) **Print Name:** _____ **Signature:** _____ **Date:** _____
4) **Print Name:** _____ **Signature:** _____ **Date:** _____
5) **Print Name:** _____ **Signature:** _____ **Date:** _____

Please retain a copy for your records! Thank you!

Mail with \$500 Deposit and Registration Form to:

Red Rhino Adventures 5131 East Morada Lane Stockton, CA 95212 USA

www.redrhinoadventures.com info@redrhinoadventures.com calls to US209-483-1227